

**City of Omaha  
Public Works  
Department Services**

**Omaha sewer use fees** . . . . .444-3908  
7AM – 3:30PM weekdays  
[www.omahacso.com](http://www.omahacso.com)

**Household hazardous  
chemical disposal** . . . . .444-7465  
UnderTheSink: Open to Douglas and Sarpy County residents  
[www.underthesink.org](http://www.underthesink.org)

**Dust or mud from  
construction site work** . . . . .444-6015

**Report spills or dumping  
into storm sewer inlets** . . . . .444-3908

**Air quality or asbestos** . . . . .444-6015

**Sewer problems** . . . . .444-5332

**Odor complaints or manure spills** . . . . .444-4919

**Omaha garbage, recycling or yard waste  
collection complaints or information** . . .444-5238  
[www.wasteline.org](http://www.wasteline.org)  
[www.omaharecycles.com](http://www.omaharecycles.com)

**OmaGro compost** . . . . .444-6665  
[www.omagro.com](http://www.omagro.com)

**Snow removal complaints** . . . . .444-4919

**Traffic signal not working** . . . . .444-5160

**Potholes, curb repairs,  
debris or litter blocking street** . . . . .444-4919

 **Snow Emergencies**

The City of Omaha, Public Works Department strives to provide effective snow and ice removal to allow motorists to travel safely within the City during winter weather.

**Parking Restrictions**

Omaha will declare a snow emergency when conditions warrant. Parking is not permitted on snow routes. Parking on streets east of 72nd Street must comply with the odd/even parking plan. Park on the odd number side of the street on odd calendar days. Park on the even number side of the street on even calendar days.

**No Parking Signs in  
Residential Neighborhoods**



*No parking zones indicated by this sign are waived during a snow emergency.*

*No parking zones indicated by these signs are always in effect, even during a snow emergency.*



*The snow emergency parking restrictions will apply to handicap designations.*

For more information on snow removal policies, contact the Omaha Street Maintenance Division at 444-4919.

[www.cityofomaha.org](http://www.cityofomaha.org)      Twitter: @Omahapublicwrks



City of Omaha, Nebraska  
Jim Suttle, Mayor

Robert G. Stubbe, P.E.  
Public Works Director

**CSO!**  
Clean Solutions for Omaha

**Omaha's 2011  
Sewer Use  
Charges**

**Effective January 1, 2011**



**CSO! Hotline:**

**402-341-0235**

CSO! Program Office . Central Park Plaza  
222 S 15th St., Ste. 1406  
Omaha, NE 68102-1602

## How is My Sewer Bill Figured?

The City of Omaha determines sewer use rates and M.U.D. sets water rates. M.U.D. collects the sewer use fee and remits it to the City.

Sewer rates are the total of three charges:

1. Customer Charge  
(a fixed monthly charge)
2. Flow Charge  
(varies with usage)
3. Charges to commercial and industrial users with unusual waste

The monthly sewer use fee (flow charge) for residential customers is based on the actual amount of water used during December, January, February, and March. For the remaining months, the residential user is billed on the average water use during those four winter months or at the actual water use **whichever volume reflects the lower sewer bill.**

We've included a comparison of typical monthly residential sewer bills for 2010 and 2011 using varying amounts of water. Usage is shown in increments of 100 cubic feet. The rates apply to residential customers within the City of Omaha and those in the unincorporated portion of Douglas County.

## Comparison of Monthly Omaha Residential Sewer Charges

Water Use in Ccf <sup>†</sup>	Customer Charge		Flow Charge <sup>‡</sup>		Total Charge	
	2010	2011	2010	2011	2010	2011
<b>1</b>	\$9.83	\$11.90	\$0.86	\$1.05	\$10.69	\$12.95
<b>2</b>	\$9.83	\$11.90	\$1.72	\$2.10	\$11.55	\$14.00
<b>3</b>	\$9.83	\$11.90	\$2.59	\$3.16	\$12.42	\$15.06
<b>4</b>	\$9.83	\$11.90	\$3.45	\$4.21	\$13.28	\$16.11
<b>5</b>	\$9.83	\$11.90	\$4.31	\$5.26	\$14.14	\$17.16
<b>6</b>	\$9.83	\$11.90	\$5.17	\$6.31	\$15.00	\$18.21
<b>8</b>	\$9.83	\$11.90	\$6.90	\$8.42	\$16.73	\$20.32
<b>10</b>	\$9.83	\$11.90	\$8.62	\$10.52	\$18.45	\$22.42
<b>12</b>	\$9.83	\$11.90	\$10.34	\$12.62	\$20.17	\$24.52
<b>14</b>	\$9.83	\$11.90	\$12.07	\$14.73	\$21.90	\$26.63
<b>16</b>	\$9.83	\$11.90	\$13.79	\$16.83	\$23.62	\$28.73

<sup>†</sup>Ccf = 100 cubic feet    <sup>‡</sup>Rates per Ccf: \$0.862 in 2010; \$1.052 in 2011

### Sample calculation using 8 Ccf

$$\begin{aligned}
 & \text{2010} \\
 & \$9.83 + (8 \times \$0.862) \\
 \text{or} & \qquad \qquad \qquad = \qquad \qquad \qquad \mathbf{\$16.73} \\
 & \$9.83 + \$6.90
 \end{aligned}$$

$$\begin{aligned}
 & \text{2011} \\
 & \$11.90 + (8 \times \$1.052) \\
 \text{or} & \qquad \qquad \qquad = \qquad \qquad \qquad \mathbf{\$20.32} \\
 & \$11.90 + \$8.42
 \end{aligned}$$

## The Plan to Meet Federal Regulations

The regional wastewater treatment system owned and operated by the City of Omaha is facing challenges from an unfunded Federal mandate. Significant system improvements and reinvestment in existing infrastructure are necessary to:

1. Meet more stringent permit requirements for our treatment plants and sewer systems;
2. Continue to provide reliable system operation and improve sustainability;
3. Provide adequate treatment capacity for the regional system.

Over the past four years, City officials, community members and engineering teams have worked to develop solutions that include:

- Targeted sewer separation
- Two high rate treatment plants
- A deep conveyance tunnel

This plan was approved in February of 2010 by the Nebraska Department of Environmental Quality (NDEQ).

For more information on Omaha's CSO program, please visit [www.OmahaCSO.com](http://www.OmahaCSO.com) or call the hotline at **341-0235**.

