

**City of Omaha
Public Works
Department Services**

Omaha sewer use fees 402-444-3908
7AM – 3:30PM weekdays
www.omahacso.com

**Household hazardous
chemical disposal** 402-444-7465
UnderTheSink: Open to Douglas and Sarpy County residents
www.underthesink.org

**Dust or mud from
construction site work** 402-444-6015

**Report spills or dumping
into storm sewer inlets** 402-444-3908

Air quality or asbestos 402-444-6015

Sewer problems 402-444-5332

Odor complaints or manure spills . . 402-444-4919

**Omaha garbage, recycling
or yard waste collection
complaints or information** 402-444-5238
www.wasteline.org ■ www.omaharecycles.com

OmaGro compost 402-444-6665
www.omagro.com

Snow removal 402-444-4919

Traffic signal not working 402-444-5160

**Potholes, curb repairs,
debris or litter blocking street** 402-444-4919

 **Snow Emergencies**

The City of Omaha, Public Works Department strives to provide effective snow and ice removal to allow motorists to travel safely within the City during winter weather.

Parking Restrictions

Omaha will declare a snow emergency when conditions warrant. Parking is not permitted on snow routes. Parking on streets east of 72nd Street must comply with the odd/even parking plan. Park on the odd number side of the street on odd calendar days. Park on the even number side of the street on even calendar days.

**No Parking Signs in
Residential Neighborhoods**



No parking zones indicated by this sign are waived during a snow emergency.

No parking zones indicated by these signs are always in effect, even during a snow emergency.



The snow emergency parking restrictions will apply to handicap designations.

For more information on snow removal policies, contact the Omaha Street Maintenance Division at 402-444-4919.

www.cityofomaha.org Twitter: @Omahapublicwrks



City of Omaha, Nebraska
Jim Suttle, Mayor

Robert G. Stubbe, P.E.
Public Works Director

CSO!
Clean Solutions for Omaha

**Omaha's 2012
Sewer Use
Charges**

Effective January 1, 2012



CSO! Hotline:

402-341-0235

CSO! Program Office . Central Park Plaza
222 S 15th St., Ste. 1406
Omaha, NE 68102-1602

How is My Sewer Bill Figured?

The City of Omaha determines sewer use rates and M.U.D. sets water rates. M.U.D. collects the sewer use fee and remits it to the City.

Sewer rates are the total of three charges:

1. Customer Charge
(a fixed monthly charge)
2. Flow Charge
(varies with usage)
3. Charges to commercial and industrial users with heavy waste use

The monthly sewer use fee (flow charge) for residential customers is based on the actual amount of water used during December, January, February, and March. For the remaining months, the residential user is billed on the average water use during those four winter months or at the actual water use **whichever volume reflects the lower sewer bill.**

We've included a comparison of typical monthly residential sewer bills for 2011 and 2012 using varying amounts of water. Usage is shown in increments of 100 cubic feet. The rates apply to residential customers within the City of Omaha and those in the unincorporated portion of Douglas County.

Comparison of Monthly Omaha Residential Sewer Charges

| Water Use in Ccf [†] | Customer Charge | | Flow Charge [‡] | | Total Charge | |
|-------------------------------|-----------------|---------|--------------------------|---------|--------------|---------|
| | 2011 | 2012 | 2011 | 2012 | 2011 | 2012 |
| 1 | \$11.90 | \$15.25 | \$1.05 | \$1.30 | \$12.95 | \$16.55 |
| 2 | \$11.90 | \$15.25 | \$2.10 | \$2.60 | \$14.00 | \$17.85 |
| 3 | \$11.90 | \$15.25 | \$3.16 | \$3.90 | \$15.06 | \$19.15 |
| 4 | \$11.90 | \$15.25 | \$4.21 | \$5.20 | \$16.11 | \$20.45 |
| 5 | \$11.90 | \$15.25 | \$5.26 | \$6.51 | \$17.16 | \$21.76 |
| 6 | \$11.90 | \$15.25 | \$6.31 | \$7.81 | \$18.21 | \$23.06 |
| 8 | \$11.90 | \$15.25 | \$8.42 | \$10.41 | \$20.32 | \$25.66 |
| 10 | \$11.90 | \$15.25 | \$10.52 | \$13.01 | \$22.42 | \$28.26 |
| 12 | \$11.90 | \$15.25 | \$12.62 | \$15.61 | \$24.52 | \$30.86 |
| 14 | \$11.90 | \$15.25 | \$14.73 | \$18.21 | \$26.63 | \$33.46 |
| 16 | \$11.90 | \$15.25 | \$16.83 | \$20.82 | \$28.73 | \$36.07 |

[†]Ccf = 100 cubic feet [‡]Rates per Ccf: \$1.052 in 2011; \$1.301 in 2012

Sample calculation using 8 Ccf

2011

$$\$11.90 + (8 \times \$1.052)$$

$$\text{or} \qquad \qquad \qquad = \qquad \qquad \qquad \mathbf{\$20.32}$$

$$\$11.90 + \$8.42$$

2012

$$\$15.25 + (8 \times \$1.301)$$

$$\text{or} \qquad \qquad \qquad = \qquad \qquad \qquad \mathbf{\$25.66}$$

$$\$15.25 + \$10.41$$

Clean Solutions for Omaha (CSO) Implements Projects

The City of Omaha has begun the 15-year process to implement solutions that will reduce the overflows of raw sewage into the Missouri River and Papillion Creek.

The regional wastewater treatment system owned and operated by the City of Omaha is facing challenges from this unfunded federal mandate. Since 2006, City officials, community members, engineering experts and the public have discussed and designed solutions that include:

- Targeted sewer separation
- Two high rate treatment plants
- An underground deep conveyance tunnel

In 2011, construction of five CSO projects has been completed. Additionally, four projects are currently under bid or construction and 27 projects are being designed. The Program has identified more than 80 projects to be completed by 2015.

For more information on Omaha's CSO Program please visit www.OmahaCSO.com or call the hotline at **402-341-0235**.

